# Patient Portal Workflow for Telemedicine using the HEALOW APP

Patient will open HEALOW APP. If a telemedicine appointment is scheduled it will change appointments tab to red.



3. Patient will click on orange button start televisit.	4. Patient will enter vitals.		
	3:58		and LTE 📒
3:57ILTE	K Back	Vitals	
K Back Appointment Details		👗 Vitals	
Rittany McPartland			
🛗 Mon, Mar 16 2020 01:00 PM 🗸	E Height		
?     sore throat	5	R 0g.7	ia
Comwall Primary Care © 211 Gibson St NW, Ste 215, Leesburg, VA 20176-2115	🔛 Weight		
	eg. 200	Pounds	
on't Remind me	Blood Press	sure / 80	
	] Temperature	2	
	98	Fahrenheit	
	n Respiratory	Rate	
/	eg. 72	Breaths per minute.	
[▷]] Start TeleVisit	In Pulse Rate		
	. eg. 72	Breaths per minute	
		Submit Vitals *	

## 5. Patient will sign consent.

#### 3:58

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### Back TeleVisit Consent Form

I understand that telemedicine is the use of electronic information and communication technology by a health care provider to deliver services to an individual when he/she is located at a different site than the provider. I understand my health care provider will determine whether or not the condition being diagnosed and/or treated is appropriate for a telemedicine encounter. I understand I can choose to stop telemedicine consult at any time.

#### I understand that:

- My health care professional and I will communicate by interactive video conferencing using the Healow App from eClinicalWorks.
- My health care professional will have access to all the clinical tools available at a regular office visit. (e.g. prescription refills, appointment scheduling, patient education etc.)
- The Healow Telehealth will ask for my vital signs. I understand I will enter height in feet and inches, weight in pounds, blood pressure, temperature, and pulse rate.
- There are potential risks to this technology, including interruptions, unauthorized access and technical difficulties.
- My healthcare information may be shared with other individuals for scheduling and billing purposes.
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Accept (Clicking 'Accept' Indicates an electronic signature has been obtained explaining requirements, understanding and acceptance of medical services being rendered electronically.

**Review Vitals** 

Decline

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6. Patient will click start televisit.



NOTE:

PATIENT NEEDS TO ALLOW SPEAKER AND CAMERA ACCESS FOR HEALOW APP.

If this step is missed while starting tele visit then the patient can go to their settings.	Scroll to the bottom of setting to locate the HEALOW APP. Click on the APP to enter the settings for the	
4:08 ••••• LTE •_•	APP. Turn on camera and microphone	
Settings	4:09ILLTE	
Q Search	Cottango	
	ALLOW HEALOW TO ACCESS	
Apple ID, iCloud, iTunes & App Store	✓ Location Never >	
Apple ID Suggestions	U Microphone	
	🙆 Camera	
Einich Setting Lin Vour iPhone	Siri & Search >	
	Off Notifications	
Airplane Mode	Background App Refresh	
	🔮 Cellular Data	
WI-FI Not Connected >	When in Low Power Mode, background app refresh is disabled.	
Bluetooth On >		
۲۰ Cellular >		
Personal Hotspot Off >		
Notifications >		
Sounds & Haptics		
C Do Not Disturb		
Screen Time		

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