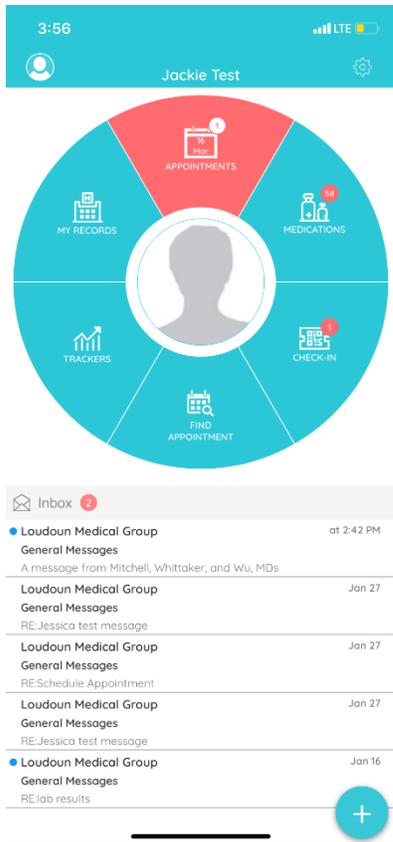


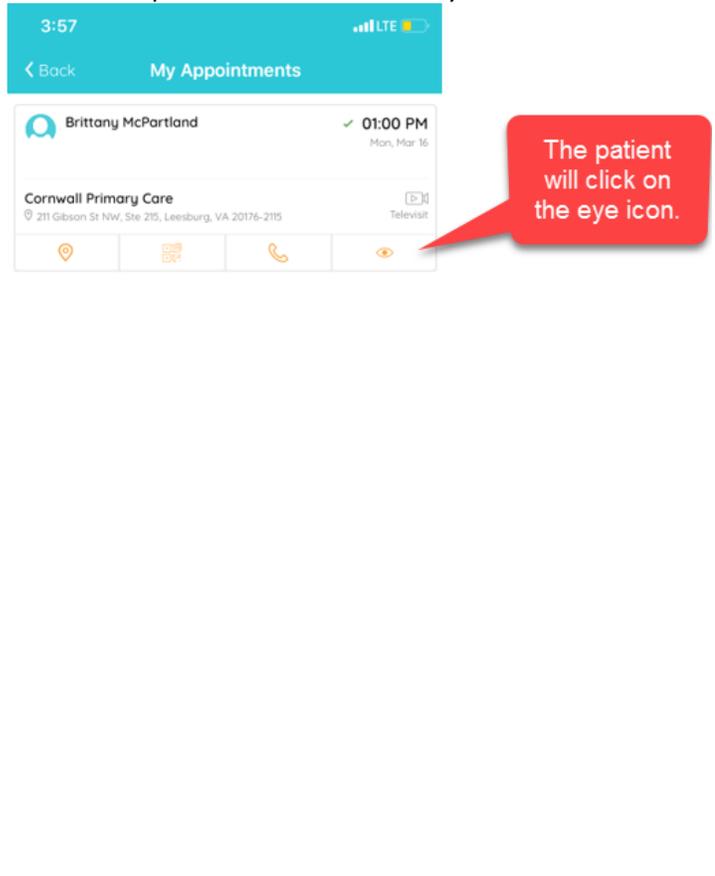
Patient Portal Workflow for Telemedicine using the HEALOW APP

Patient will open HEALOW APP. If a telemedicine appointment is scheduled it will change appointments tab to red.

1. Click the red appointment tab.



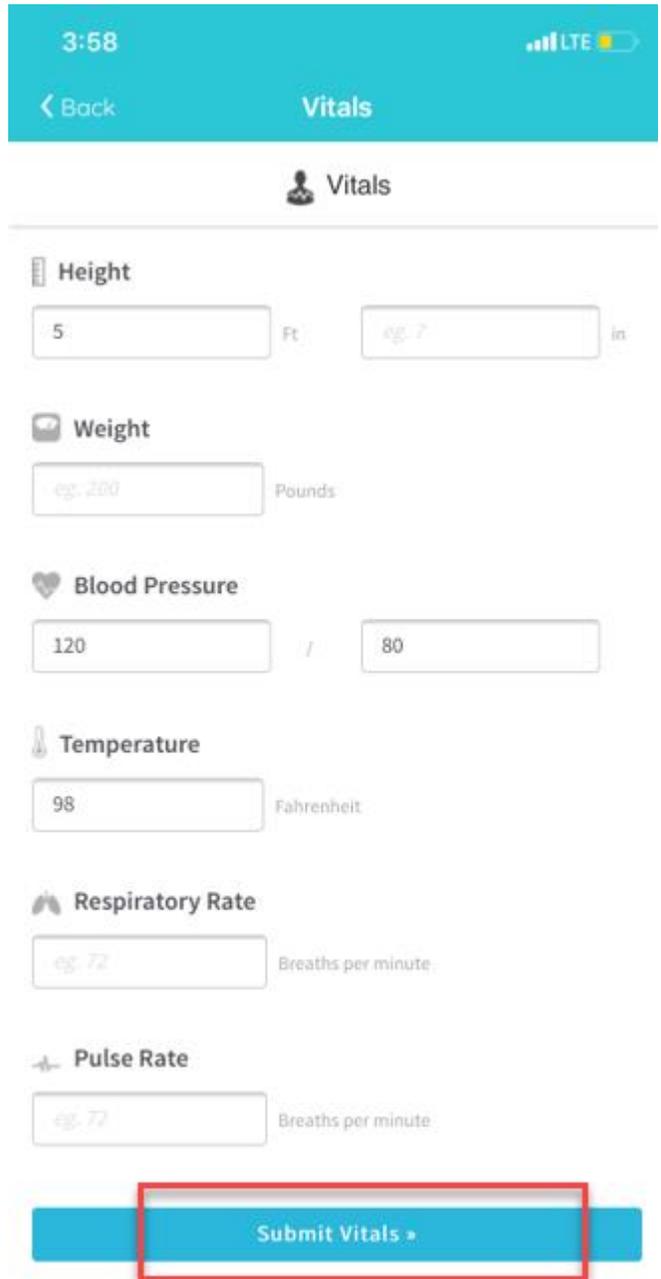
2. The patient will click on the eye icon.



3. Patient will click on orange button start televisit.



4. Patient will enter vitals.



5. Patient will sign consent.

3:58 LTE

< Back TeleVisit Consent Form

I understand that telemedicine is the use of electronic information and communication technology by a health care provider to deliver services to an individual when he/she is located at a different site than the provider. I understand my health care provider will determine whether or not the condition being diagnosed and/or treated is appropriate for a telemedicine encounter. I understand I can choose to stop telemedicine consult at any time.

I understand that:

- My health care professional and I will communicate by interactive video conferencing using the Healow App from eClinicalWorks.
- My health care professional will have access to all the clinical tools available at a regular office visit. (e.g. prescription refills, appointment scheduling, patient education etc.)
- The Healow Telehealth will ask for my vital signs. I understand I will enter height in feet and inches, weight in pounds, blood pressure, temperature, and pulse rate.
- There are potential risks to this technology, including interruptions, unauthorized access and technical difficulties.
- My healthcare information may be shared with other individuals for scheduling and billing purposes.

Accept (Clicking 'Accept' indicates an electronic signature has been obtained explaining requirements, understanding and acceptance of medical services being rendered electronically.)

Decline

Proceed >>

Review Vitals

6. Patient will click start televisit.

3:58 LTE

< Back Ready?



Start TeleVisit

Review Vitals

NOTE:

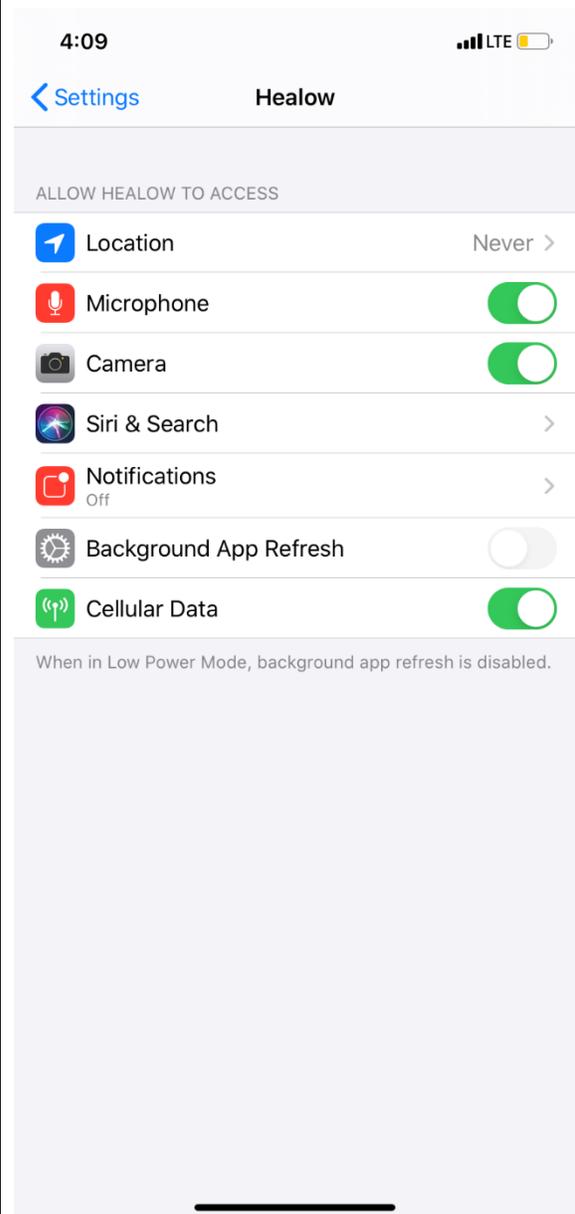
PATIENT NEEDS TO ALLOW SPEAKER AND CAMERA ACCESS FOR HEALOW APP.

If this step is missed while starting tele visit then the patient can go to their settings.



Scroll to the bottom of setting to locate the HEALOW APP.
Click on the APP to enter the settings for the APP.

Turn on camera and microphone



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